



Fairlington Villages Management Office 3001 S. Abingdon Street Arlington, VA 22206 (703) 379-1440 www.fairlingtonvillage.com

							FY	23							FY	′ 22	
	Total FA Objectives	1	st Q	uart	er	2	nd (d Quarter 3rd Q				Quarter		4th Qւ		uart	er
Strategic Plan Focus Areas	,																
1. Financial Stability, Integrity and Responsibility	(8)	5	0	3	0									4	0	4	0
2. Community governance	(6)	1	2	2	1									3	0	2	1
3. Infrastructure and facilities' sustainability	(6)	4	1	1	1									5	0	3	1
4. Safety	(7)	3	3	0	1									3	2	0	1
5. Community Engagement	(7)	1	1	0	5									2	1	0	5
6. Communications	(16)	7	3	0	6									7	3	0	6
7.Management and operations	(13)	7	2	2	2									9	2	2	0
8. Appearance of Community grounds and buildings	(8)	6	1	0	1									4	2	1	1

	Status Legend
	Complete
	In Progress
	No Action Required at this Time
	Behind Schedule
NS	Not Started
ΙP	In Progress

	FINANCIAL STABILITY, INTEGRITY, AND		F	Y23	
	TRANSPARENCY	Q1	Q2	Q3	<u>Q</u> 4
FA1-OBJ-1	Prepare and approve the annual budget by August 7 of each year using input provided by Board members, committees, Management, and homeowners together with information contained in other sources, including reserve studies, property inspections, professional and maintenance service contracts, and insurance and utility rates. Disseminate annual budget to owners of record for each unit no later than August 31 of				Due Q4
A1-OBJ-2	each year.				Due Q4
A1-OBJ-3	Complete previous fiscal year's annual financial audit no later than January 31 of each year, and report audit findings to the community within 45 days of annual audit's completion.		Due mid-Q2		
A1-OBJ-3.1	Complete Annual Audit		Due mid-Q2		
A1-OBJ-3.2	Report Audit Findings		Due mid-Q2		
A1-OBJ-4	Address or develop a plan to mitigate any findings in the annual audit no later than April 30 of each year.			Due Beginning Q3	
FA1-OBJ-5	Invest FV unused operating and accumulated reserve funds in a portfolio of "laddered" CDs and treasuries to maximize income and report the estimated annual return in each fiscal year's budget.	Standard & Ongoing			
A1-OBJ-6	Maintain the total amount of delinquencies to 1.0-1.5% of total annual condominium fees, with a focus on referring large delinquent balances to Association counsel for collection and/or resolution.	Standard & Ongoing			
Comments					
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Strategic Plan Focus Area Two (2)

			F	Y23					
	COMMUNITY GOVERNANCE	Q1	Q2	Q3	Q4				
FA2-OBJ-1	Review and revise FV Handbook policies biannually by March 1 of odd years.		Due March of Every ODD Year						
FA2-OBJ-2	Review list of committees, working groups, task forces and charters annually, by May 1 to identify if new committees should be chartered, reconfigured, or sunsetted		Due May of Each Year						
FA2-OBJ-3	Conduct an annual review of all variance requests and associated Architectural Control Committee (ACC) / Board approvals, denials, or other actions. Modify the Variance form, as required, to reflect required compliance of variance approvals.	In Progress							
FA2-OBJ-4	Ensure Management conducts a continuous review of all variance work completed to verify that projects were completed in compliance with the variance requirements.	In Progress							
FA2-OBJ-5	Enforce violations of FV sign policies (e.g., real estate signs) and send notifications to violators to remove non-conforming signs. Management will conduct field visits at least four times each year or greater to determine the level of compliance.	Ongoing							
FA2-OBJ-6	Publish best practices and case studies of the rights and responsibilities of owners and tenants in the North Fairlington News and on the FV website semi-annually.	NS							
Comments									
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						F	Y23					
	INFRASTRUCTURE AND FACILITIES SUSTAINABILITY	Q1			Q3			Q3			Q4	
FA3-OBJ-1	Complete the comprehensive five-year reserve studies required by the Virginia Condominium Act (next study needs to be completed no later than March 31, 2024) and incorporate the reports' recommendations into annual budgets and maintenance schedules.									Next Du	e 3/31/2	4
FA3-OBJ-2	Complete limited special reserve studies focusing on a single capital asset (e.g., the Association's 2018 Masonry Study) as required, and incorporate the reports' recommendations into the Association's five-year reserve study, annual budgets, and maintenance schedules.						No pro	jects ide	ntified FY22	No proj YTD	ects iden	tified FY22
FA3-OBJ-3	Complete annual property inspections no later than May 15 of each year and incorporate the inspections' recommendations into annual budgets and maintenance schedules.			Due M	ay 15 of ea	ich year						
FA3-OBJ-4	Use reserve studies, annual property inspections, owner/tenant work order requests, and additional sources to prepare a comprehensive, prioritized, and updated inventory of FV assets to serve as a basis of annual maintenance and reserve project planning by May 31 of each year and incorporate the inventory's recommendations into the annual budget.	Standard & Ongoi	ng									
FA3-OBJ-5	Prepare a schedule of required and recommended maintenance and reserve projects (e.g., roof repair and replacement, exterior building painting, and tree maintenance) for FV Common and Limited Common Elements by June 30 of each year, and periodically update the Board and the community on critical elements of this schedule during budget preparation and at the Association's annual meeting.	Standard & Ongoi	ng									
FA3-OBJ-6	Educate all unit owners on the Association's variance requirements for internal and external renovations via all appropriate communication venues.	NS										
FA3-OBJ-7	Ensure that the Architectural Control Committee and the Board act on all complete unit renovation applications requiring variances within 60 days of the variance requests' submission.	In Progres	SS									
FA3-OBJ-8	Maintain hard copies and electronic files of all approved variances in the Association's unit files.	Standard & Ongoi	ng									
FA3-OBJ-9	Resolve any previously undocumented unit owner violations of the Association's variance policies prior to sale of a unit.	Automate	d									
Comments												
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Fairlington Villages Strategic Plan Tracking Report (SPTR) Strategic Plan Focus Area Four (4)

Through FY2023 First Quarter

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	SAFETY		01		I	02	FY	<u>23</u>		I		
			Q1			Q2			Q3		Q4	
FA4-OBJ-1	Provide information to residents about how to contribute to neighborhood safety and share the points of contact for relevant incidents.	As Needed/	As Needed/Warranted									
FA4-OBJ-2	Provide monthly digital content on a safety issue.	NS										
FA4-OBJ-3	Provide information biannually to owners and tenants about how to contact the Management Office regarding the maintenance of streetlights.											
FA4-OBJ-4.1	Work with City of Alexandria and Arlington County Police Departments by: Inviting police departments to hold a special meeting for owners and tenants to provide status updates to the Board at least once a year.	Initia	l Contac	t								
FA4-OBJ-4.2	Work with City of Alexandria/Arlington County Police Departments by requesting police to monitor speeding throughout FV when specific problems become evident.	Spee	d & Noise	ż								
FA4-OBJ-5	Link to other websites to provide information on Emergency Preparedness on the FV Website.	Initial L	inks Post	ed								

Strategic Plan Focus Area Five (5)

	COMMUNITY ENGAGEMENT	Q3	Q4	Q3	Q4
FA5-OBJ-1	Hold six (6) Fairlington-wide social events each year.	On Track			
FA5-OBJ-2	Hold two Fairlington-wide Town Halls, workshops or listening sessions each year. These gatherings will be informal where people can come and discuss issues and speak with Board Members and Management.	NS			
FA5-OBJ-2.1	Target 15 people to attend the first and second events in Year 1.				
FA5-OBJ-2.2	Increase the target attendance by 20% over the prior attendance for the following four years.	NS			
FA5-OBJ-3.1	Volunteers. Prepare a baseline database of volunteers by November 1, 2021. Baseline volunteer levels include people volunteering for the Board, committees, task forces, working groups and special events.	In Use			
FA5-OBJ-3.2	Target increasing number of active volunteers by 10% from the November 1, 2021 baseline by September 30, 2022 and then, by 10% per year, over the next four years.	Under Review			
FA5-OBJ-3.3	Consider hiring a consultant to provide the Board and other volunteers with training on volunteer management December 31, 2021	NS			
FA5-OBJ-4	Hold Welcome Meetings for new owners and tenants on a quarterly basis.	NS			
Comments					
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Fairlington Villages Strategic Plan Tracking Report (SPTR)

Through FY2023 First Quarter

Strategic Plan Focus Area Six (6)

	CONTINUE ATTIONS			FY	FY23								
	COMMUNICATIONS	Q1	Q2			Q3			Q4				
FA6-OBJ-1.1	Website. Develop a schedule to refine the information and aesthetics of the website by January 31, 2022 and maintain a monthly schedule of periodic updates.	Started, but Slow Progress											
FA6-OBJ-1.2	Website. Determine the average number of monthly website hits beginning no later than January 2022	Underway											
FA6-OBJ-1.3	Website. Increase the number of monthly hits by 10% per year and report quarterly website statistics to the Board.												
FA6-OBJ-2	Publish an article in the newsletter at least bimonthly specifying the types of home remodeling projects subject to the Architectural Control Committee's review and the procedures for that review and approval.	NS											
FA6-OBJ-3	Use every communications channel to publicize the parking decal renewal process at least monthly, beginning October 1 annually.	Standard											
FA6-OBJ-4	Pursue the development of email lists for messages by Ward or even smaller groupings, by building or specific interests.	Standard											
FA6-OBJ-5	Update and maintain the FV Residents' Handbook, including alerting owners and tenants when updates are provided, and maintaining the most recent version of the Handbook on the FV Website	With Counsel Review											
FA6-OBJ-6	Allow owners and tenants to opt in for paper communications, such as the Newsletter—this information should be collected when new owners/ tenants register with the office and when residents come to the Management Office for their parking decals or other needs.	In Use for Newsletter											
FA6-OBJ-7	Provide residents with a list of all communication platforms that FV uses to disseminate information when parking and pool passes are issued.	In Use											
FA6-OBJ-8	Provide all unit owners with quarterly communications on the Association's variance requirements for internal and external renovations that do and do not require Architectural Control Committee approval and board action.	NS											
FA6-OBJ-9	Prepare one-page FV Handbook summaries on the website and in the Newsletter at least biannually.	NS											

Fairlington Villages Strategic Plan Tracking Report (SPTR)

Through FY2023 First Quarter

Strategic Plan Focus Area Six (6)

	COMMUNICATIONS		FY	723	7
	COMMUNICATIONS	Q1	Q2	Q3	Q4
FA6-OBJ-10	Include safety community messaging "If you see something, say something" in all applicable communication venues at least twice a year	Ongoing			
FA6-OBJ-11	Educate owners and tenants about the health issues associated with pet feces that are not picked up in all applicable communications venues at least twice a year	NS			
FA6-OBJ-12	Educate owners and tenants about the health issues associated with rodents and other wildlife in all applicable communications venues at least twice a year.	NS			
FA6-OBJ-13	Communicate service-level standards for various work order types through all communications venues annually	Under Development			
FA6-OBJ-14	Publish information (articles, posts on website, twitter) on sustainable landscaping practices at least quarterly.	Mgmt & Grounds Committee			
Comments				-	-

Fairlington Villages Strategic Plan Tracking Report (SPTR)

Through FY2023 First Quarter

Strategic Plan Focus Area Seven (7)

			F	Y23							
	MANAGEMENT AND OPERATIONS	Q1	<u>)</u> 2		Q3		Q4				
FA7-OBJ-1	Develop draft standard operating procedures for areas such as financials and website, maintenance schedules and office in-person engagement of residents by November 1, 2021.	SOPs for FS complete. SOPs for Website work in progress									
A7-OBJ-2	Develop and approve an Annual Work Program based on the Spring property inspection by June 1 starting with 2022.										
A7-OBJ-3	Review the trash collection/recycling policies biennially and update, as required.										
A7-OBJ-4.1	Parking: Conduct an analysis of resident vehicle types and parking requirements by the 3rd Quarter of FY 2022.	Anecdotal at this point.									
A7-OBJ-4.2	Parking. Reevaluate the FV parking policies and determine if any changes should be implemented at least, bi-ennially.	Due 2023-24									
A7-OBJ-5	Recreation. Evaluate tennis, pool and community center and requirements by the 2nd Quarter of FY 2022	Completed, Ongoing									
A7-OBJ-6	Management. Provide a management responsiveness-satisfaction survey to owners and tenants after each interaction beginning in 2nd quarter 2022.	Under Development									
FA7-OBJ-7.1	Strategic Plan. Ensure that Management provides the Board with quarterly updates on progress in implementing the Strategic Plan.	Ongoing									
A7-OBJ-7.2	Strategic Plan. Revise and update the Strategic Plan biennially.	Due 2023-24									
FA7-OBJ-8.1	Develop a Contract Actions Report (CAR) at the beginning of each FY (October 1) that specifies contracts executed, period of performance and contract value, and whether the contract was competitively bid.	Past Due									
A7-OBJ-8.2	Develop Procurement Guidelines, including criteria for sole source contracts by December 1, 2021. recommendations, for contracts recommended to the Board of directors for Approval beginning in FY 2022.	Completed									
FA7-OBJ-8.3	Publish an annual schedule of contracts for procurement for contracts with a value of \$20,000 or greater at the beginning of each fiscal year.	Past Due									
A7-OBJ-8.4	Evaluate each contract before renewal is due to ensure that technologies, if applicable, adequately support delivery of services. Negotiate for improved technology, services, and reduced costs at renewal opportunities.	Ongoing									
Comments											
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Fairlington Villages Strategic Plan Tracking Report (SPTR) Strategic Plan Focus Area Eight (8)

Through FY2023 First Quarter

	APPEARANCE OF THE COMMUNITY'S GROUNDS AND					FY	723				
	BUILDINGS		Q1		Q2			Q3		Q4	
FA8-OBJ-1	Develop an environmentally sensitive sustainable landscaping Best Practices Guide including economically viable policies for management in common areas (addressing erosion, standing water, historic Williamsburg aesthetic, tree canopy) and residents' gardening in patios and common areas by 2nd quarter of FY 2022 (Jan-Mar 2022).	Complet	ted, Ongoing								
FA8-OBJ-2	Identify gaps, if any, in FVs environmentally sensitive sustainable landscaping practices and develop a plan to mitigate those gaps (e.g., additional budgets, technology, product use) by 3rd quarter of FY 2022 (Apr-Jun 2022).	Complet	ted, Ongoing								
FA8-OBJ-3	Organize annual or more frequent community walks with owners and tenants to increase community engagement on FV landscaping and streetscape policies and identify a Needs List based on community input.		Ongoing								
A8-OBJ-4	Publish information (articles, posts on website, twitter) on sustainable landscaping practices at least quarterly.		Ongoing								
A8-OBJ-5	Include language holding contractors and service vendors responsible for preventing and restoring damage to landscaping in all service agreements and contracts let after November 1, 2021.	Complet	ted, Ongoing								
FA8-OBJ-6	Commission an independent professional evaluation of FV's largest trees by the end of FY 2022 (Sept 30, 2022) to guide decisions on timely pruning, removal and replacement.	Budgete	ed for FY23								
FA8-OBJ-7	Continuously evaluate FVs security contractors to determine if adequate decorum, respect for the property and reporting is in accordance with the standards set in the contractor agreement.		Ongoing								
A8-OBJ-8	Survey owners and tenants biennially to identify if the right content and level of information is provided on the FV website.		NS								